

WORKFORCE TRAINING INVENTORY OF LEE COUNTY, FL

Prepared for:

The Horizon Council

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Prepared by:

**The WADLEY-DONOVAN GROUP
505 Morris Avenue, Suite 102
Springfield, NJ 07081
973-379-7700**

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POST-SECONDARY INSTITUTION TRAINING PROVIDERS

LEE COUNTY POST-SECONDARY TRAINING INVENTORY

Organization: Barry University
Address: 12381 S. Cleveland Avenue, Suite 502
City, State, Zip: Fort Myers, FL 33907
Survey Completer: Dr. Charles Bell
Title: Assistant Dean Adult & Continuing Ed.

Phone: 239-278-3041
Fax: 239-278-3346
Website: www.barry.edu
Email: cbell@mail.barry.edu

Educational and/or training services offered:

Non-traditional or non-degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Basic computer literacy training	X	X	X			X	X
Customized training to business and industry	X	X	X			X	X
Management or supervisory skills training	X	X	X			X	X
Continuing education programs	X	X	X			X	X

Traditional degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Award bachelor's degrees	X	X				X	X
Award graduate degrees	X	X				X	X
Award degrees in business administration	X	X				X	X
Other: Variety of educational and business and administrative degrees	X	X				X	X

Does organization solicit business input for curriculum development? Yes

If yes, how? We have enrollment managers who contact local businesses. We also have a person who is responsible for developing specific courses/training, at the request of a business. —

List of advisory council members on file?

Are there any cases where institution experiences an insufficient supply of business-specific graduates? No

If yes, what programs or subjects? —

If yes, what is the cause? —

Does the organization offer customized services to business or industrial customers? Yes

If yes, list customers: —

Does organization offer job placement services? Yes

If yes, describe services: But only on main campus or via website ...[illegible]...

If yes, does it perform follow-up efforts : Yes

If yes, describe follow-up: Main campus and ...[illegible]...

Does organization have apprenticeship, internship, or co-op programs: No

Does survey completer want inventory results? Yes

LEE COUNTY POST-SECONDARY TRAINING INVENTORY

Organization: Edison College
Address: 8099 College Parkway SW
City, State, Zip: Fort Myers, FL 33919
Survey Completer: Bill Roshon
Title: District Dean Professional & Technical Studies

Phone: 239-489-9270
Fax: 239-489-9418
Website: www.edison.edu
Email: wroshon@edison.edu

Educational and/or training services offered:

Non-traditional or non-degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Basic computer literacy training	X	X	X	X	X	X	X
Instruction in widely used office software programs	X	X	X	X	X	X	X
Industry- or skill-specific technical training	X	X	X	X	X	X	
Customized training to business and industry	X	X	X	X	X	X	X
Management or supervisory skills training	X	X	X	X	X	X	X
Continuing education programs	X	X	X	X	X	X	X
Customer service, teamwork, or communication skills training	X	X	X	X	X	X	
Safety training (i.e., OSHA)	X	X	X	X	X	X	
Job readiness training	X	X	X	X	X	X	
Job search assistance	X	X					

Traditional degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Award associate's degrees	X	X		X	X	X	X
Award bachelor's degrees	X	X			X		

Does organization solicit business input for curriculum development? Yes

If yes, how? Advisory committees, focus groups, on-on-one contact in specific program areas, employer surveys, Workforce Board contacts, industry-specific associations

List of advisory council members on file? Separate list provided.

Are there any cases where institution experiences an insufficient supply of business-specific graduates? Yes

If yes, what programs or subjects? Nursing; K-12 teachers; CAD technicians; medical lab technicians

If yes, what is the cause? Institution's resources are not sufficient to train or educate all interested students in the subject., Quality, attrition (students not prepared)

Does the organization offer customized services to business or industrial customers? Yes

If yes, list customers: List unavailable at this time.

Does organization offer job placement services? Yes

If yes, describe services: Faculty contact; job fairs; online job bank/resumes; internships

If yes, does it perform follow-up efforts : Yes

LEE COUNTY POST-SECONDARY TRAINING INVENTORY

If yes, describe follow-up: FETPIP dat conforms this word-of-mouth to program faculty, graduate surveys, fledgling alumni association.

Does organization have apprenticeship, internship, or co-op programs: Yes

If yes, please describe: We have a work experience program available where students use their current jobs as tools to identify, formulate, and clarify areas for their development. Many of our technical programs offer internship/practical opportunities for application of theory.

Does survey completer want inventory results? Yes

LEE COUNTY POST-SECONDARY TRAINING INVENTORY

Organization: Florida Gulf Coast University
Address: 10501 FGCU Boulevard South
City, State, Zip: Fort Myers, Florida 33965-6565
Survey Completer: Steven Bloomberg
Title: Executive Director of Continuing Ed. & Off-Campus Programs

Phone: 239-590-7582
Fax:
Website: www.fgcu.edu
Email: sbloombe@fgcu.edu

Educational and/or training services offered:

Non-traditional or non-degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Adult basic skills or literacy training	X	X	X	X	X	X	X
Basic computer literacy training	X	X	X	X	X	X	
Instruction in widely used office software programs	X	X	X	X	X	X	
Industry- or skill-specific technical training	X	X	X	X	X	X	
Customized training to business and industry	X	X	X	X	X	X	X
Management or supervisory skills training	X	X	X	X	X	X	X
Continuing education programs	X	X	X	X	X	X	X
Customer service, teamwork, or communication skills training	X	X	X	X	X	X	X
Job search assistance	X	X			X		
Job placement services	X	X			X		

Traditional degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Award bachelor's degrees	X	X		X	X	X	X
Award graduate degrees	X	X		X	X	X	X
Award degrees in business administration	X	X		X	X	X	X
Other: Certificate in Compliance	X	X			X	X	X

Does organization solicit business input for curriculum development? Yes

If yes, how? Florida Gulf Coast University utilizes the following methods regarding curricula input: 1. Focus groups and/or ad hoc committees convened for a specific discipline. 2. Standing advisory councils. 3. Individual meetings with corporate CEO's, administrative staff, and managers. 4. Dissemination of surveys to local business and industry.

List of advisory council members on file? Charlotte County Advisory Council College of Education Advisory Council Resort & Hospitality Management Advisory Council Health Professions Advisory Council Lutgert College of Business Advisory Council

Are there any cases where institution experiences an insufficient supply of business-specific graduates? No

Does the organization offer customized services to business or industrial customers? Yes

If yes, list customers: Au Pair Cares Inc. - English As A Second Language (ESL) for Au Pairs City of Cape Coral - Seminars offered by Institute of Government (I.O.G.) City of Naples - Seminars offered by Institute of Government (I.O.G.) City of Fort Myers - Seminars offered by Institute of Government (I.O.G.) City of Bonita Springs - Seminars offered by Institute of Government (I.O.G.) City of Punta Gorda - Seminars offered by Institute of Government (I.O.G.) Lee County - Seminars offered by Institute of Government (I.O.G.) Collier County - Seminars offered by Institute of Government (I.O.G.) Charlotte County - seminars offered by Institute of Government (I.O.G.) Charlotte County Public Schools - Master's Degree

in Educational Administration Small Business Development Center (SBDC) serving five counties of Lee, Collier, Hendry, Glade, & Charlotte with a variety of services

Does organization offer job placement services? Yes

If yes, describe services: Career Development Services assists students and alumni in preparing for and achieving their career goals. We offer individual advising to students as well as helpful resources in the Career Center. We work closely with our employer colleagues to assist them with their recruiting needs, as well as provide support and resources to faculty and staff on campus. These services include: Employment - Assistance in the job search process, including: part time, full time, internships, on-campus jobs, as well as temporary/odd jobs. Job Preparation & Search Tips - Information in this section includes: professional writing tips for resumes, cover letters, thank-you's, as well as interviewing techniques and other helpful resources. Major/Career Guidance Tools - Many students are unsure of what to choose for a major and some are searching for information about what careers that major qualifies them for once they've graduated. Career Services, partnered with Counseling & Psychological Services offers tools to help break through the clutter and make educated decisions for your future. Graduate School Guidance - Thinking about continuing on to Graduate or Professional school? Check out this guide that offers you advice and knowledge on each part of the process.

If yes, does it perform follow-up efforts : No

Does organization have apprenticeship, internship, or co-op programs: Yes

If yes, please describe: Internships are available in several academic disciplines, including: Education Business & Business Administration; Resort & Hospitality Management ; Social Work ; Criminal Justice; Legal Studies; Environmental Studies

Does survey completer want inventory results? Yes

LEE COUNTY POST-SECONDARY TRAINING INVENTORY

Organization: Nova Southeastern University
Address: 10100 Deer Run Farms Road #200
City, State, Zip: Fort Myers, Florida 33966
Survey Completer: Joe Pepe
Title: Regional Director

Phone: 239-267-6278
Fax: 239-267-9762
Website: www.nova.edu
Email: pepe@nova.edu

Educational and/or training services offered:

Non-traditional or non-degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Award certificates of mastery in vocational/technical fields		X			X	X	X
Management or supervisory skills training		X			X	X	X
Continuing education programs		X			X	X	X
Other: Physicians Assistant Program	X						
Other: Allied Health Programs Including Nursing and Speech Language Pathology		X			X	X	X

Traditional degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Award associate's degrees	X	X	X		X	X	X
Award bachelor's degrees	X	X	X		X	X	X
Award graduate degrees	X	X	X		X	X	X
Award degrees in business administration	X	X	X		X	X	X
Other: Teacher Certifications, Non-degree-seeking coursework		X				X	X
Other: Post-Baccalaureate coursework for Pharm D.		X				X	X

Does organization solicit business input for curriculum development? Yes

If yes, how? Community Outreach, Surveys, Interviews

List of advisory council members on file? Chamber of Commerce, Economic Development, Alliance of Educators

Are there any cases where institution experiences an insufficient supply of business-specific graduates? No

Does the organization offer customized services to business or industrial customers? Yes

If yes, list customers: The H. Wayne Huizenga School of Business at Nova Southeastern University offers specialized training for a wide variety of corporate partners in various industries.

Does organization offer job placement services? Yes

If yes, describe services: The university has a career resource center for all graduates and alumni.

If yes, does it perform follow-up efforts : Yes

If yes, describe follow-up: NSU alumni are welcome to utilize the career resources.

Does organization have apprenticeship, internship, or co-op programs: Yes

If yes, please describe: Several of our programs offer internships and clinical apprenticeships as part of the graduation requirement.

Does survey completer want inventory results? Yes

LEE COUNTY POST-SECONDARY TRAINING INVENTORY

Organization: Small Business Development Center
Address: 12751 Westlinks Drive
City, State, Zip: Ft. Myers, Florida 33913
Survey Completer: Dan Regelski
Title: Executive Director

Phone: 239-225-4220
Fax: 239-225-4221
Website: <http://www.fgcu.edu/cob/sbdc>
Email: dregelsk@fgcu.edu

Educational and/or training services offered:

Non-traditional or non-degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Adult basic skills or literacy training	X					X	
Youth basic skills or literacy training	X					X	
Basic computer literacy training	X					X	
Instruction in widely used office software programs	X					X	
Industry- or skill-specific technical training							
Customized training to business and industry	X	X	X			X	
Continuing education programs	X	X	X			X	
Quality control training		X	X			X	
Customer service, teamwork, or communication skills training	X	X	X			X	
Safety training (i.e., OSHA)	X	X	X			X	
Job placement services	X	X				X	

Traditional degree programs	Day	Evening	Non-credit	Contract	On-campus	Off-campus	Distance
Award associate's degrees	X	X			X	X	X
Award bachelor's degrees	X	X			X	X	X
Award graduate degrees	X	X			X	X	X
Award degrees in business administration	X	X			X	X	X

Does organization solicit business input for curriculum development? Yes

If yes, how? program surveys - end of year survey to base audience - per collected data from counseling activity

List of advisory council members on file?

Are there any cases where institution experiences an insufficient supply of business-specific graduates? No

Does the organization offer customized services to business or industrial customers? No

Does organization offer job placement services? Yes

If yes, describe services: Career & Service Center - Student job fairs - employer job fairs at least three times per school year

If yes, does it perform follow-up efforts : Yes

If yes, describe follow-up: Personal contact and follow up from placement office

Does organization have apprenticeship, internship, or co-op programs: Yes

If yes, please describe: Multiple areas of discipline in internship - all fields and majors

Does survey completer want inventory results? Yes

NON-INSTITUTIONAL TRAINING PROVIDERS

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Business & Industry Services
Address: 2855 Colonial Boulevard
City, State, Zip: Fort Myers, FL 33966
Survey Completer: Nancy D. Smith
Title: Coordinator

Phone: 239-909-6320
Fax: 239-335-1569
Website: www.leecountybis.com
Email: nancyds@leeschools.net

Type of organization: Education-Adult training

Workforce development services offered: Basic computer literacy training, Instruction in widely-used office software programs (e.g., word processing, spreadsheets) Management or supervisory skills training, Industry or skill-specific technical training, Employer training needs assessment, Customer service, teamwork, or communication skills training "Train the trainer" programs

Years of service: 15

Part-Time Staff: 15

Full-Time Staff: 5

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by government agency, Referred by school, Referred by company, Participating in company training program, Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: 30+ years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: Scheduling, Work schedules

Client eligibility requirements: 18 or older; a need to upgrade workplace skills; can be referred by employer; no formal eligibility requirements.

If organization offers job placement services, please describe. —

Does organization perform follow-up efforts on placed clients? —

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? No

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? Individuals or businesses request specific courses or programs. A survey question is included in every class evaluation asking what other classes or training is needed.

Does the organization offer customized services to business or industrial customers? Yes

LEE COUNTY POST-SECONDARY TRAINING INVENTORY

If yes, description of these services: Quick-Response advocate: will assist business with quick response grant application; Meet with business clients; assess needs; make recommendation for customized training.

Consortiums, partnerships, or similar organizations belonged to: Career & Service Center-Workforce Development Board; Region 24 Training Consortium; Member of local Chambers of Commerce

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM), Afternoon (1:00 PM to 4:30 PM), Evening (4:30 PM to 7:00 PM), Night (7:00 PM to 10:00 PM)

Places training is provided: Address provided at the beginning of this survey, Donated space at a community center, Donated space at a school, One or more other area locations owned or leased by your organization, At business or employer worksites, Other space leased or rented on an ad-hoc basis

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Career & Service Center Resource room - Computer training (collaboration with Workforce Dev)	Max 18 per day	771	
Regular BIS classes: computer training; professional development	10-30 people each day; varies with type of class	2,211	
ED2go: online training		50	

Additional comments: Please visit our website for a list of classes and training options. BIS provides customized, quality, cost-effective training to meet the needs of existing, new, and future employers in Lee County. Training may take place at the employer's jobsite, the new Lee County Public Education Center, or at another location that will meet the needs of the particular training situation. Several employers and businesses use our services to provide customized classes to upgrade their employees' computer skills and knowledge. The vision of BIS is to have employer utilize the Business and Industry Services program as a training resource for enabling thir workforce to keep pace with growth, technology changes, and economic climates.

Materials provided? Yes

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Charlotte Technical Center
Address: 18150 Murdock Circle
City, State, Zip: Port Charlotte, FL 33948
Survey Completer: Carolyn Gorton
Title: Coordinator of Post-secondary Programs

Phone: 941-255-7500
Fax: 941-255-7509
Website: charlottetechcenter.com
Email: carolyn_gorton@ccps.k12.fl.us

Type of organization: School

Workforce development services offered: Adult basic skills training, Adult literacy training Instruction in widely-used office software programs (e.g., word processing, spreadsheets), Industry or skill-specific technical training, Job search assistance, Job placement services, Employer training needs assessment, Customer service, teamwork, or communication skills training,

Years of service: 27 **Part-Time Staff:** 15 **Full-Time Staff:** 40

Factors leading clients/customers to participate in program: Word of mouth, Referred by government agency Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: 22-25 years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? 2

Please indicate any issues that affect your clients' availability for training: Transportation, Scheduling

Client eligibility requirements: Test of Adult Basic Education--different levels are required for each program. High School Diploma for Dental Assisting, Nursing, and Early Childhood Education.

If organization offers job placement services, please describe. We have one full-time placement counselor that works with all graduates in job placement in their career training field. She is also willing to work with community members in job placement as time allows.

Does organization perform follow-up efforts on placed clients? Yes

If yes, description of follow-up: We complete a state Placement and Followup Survey each year and have to meet certain standards in order to remain an accredited school.

Does organization collect information on entry level wages and salaries of program completers? No

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? We have advisory committees that study the community needs. We also get input from the Chamber of Commerce, Economic Development, and various other groups.

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Does the organization offer customized services to business or industrial customers? Yes

If yes, description of these services: We can develop training classes to fit a company's needs. Recently we had computer class for Small Business Week through the Chamber of Commerce.

Consortiums, partnerships, or similar organizations belonged to: Charlotte County Public Schools Workforce Education (state of Florida)

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM) Evening (4:30 PM to 7:00 PM), Night (7:00 PM to 10:00 PM)

Places training is provided: Address provided at the beginning of this survey One or more other area locations owned or leased by your organization

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Business and Office Technology	70	32	32
Health Science	80	128	83
Dental Assisting	23	16	15
Automotive Technology	19	11	10
Electronics	19	5	5
Cosmetology	24	11	8
Drafting	13	15	11
Culinary Arts	17	24	24
Early Childhood Education	8	8	6

Additional comments: —

Materials provided? No

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: DATS of The Gulf Coast Inc. at Fort Myers
Address: 7011 Cypress Terrace, Suite 101
City, State, Zip: Ft Myers, FL 33907
Survey Completer: Michael Easton
Title: Director

Phone: 941-773-7283
Fax: 727-525-1102
Website: www.dats.net
Email: dats_fl@verion.net

Type of organization: Post secondary education

Workforce development services offered: Entry Level Dental Assistant

Years of service: 5 **Part-Time Staff:** — **Full-Time Staff:** 1

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by government agency, Referred by school, Referred by company/Individual's desire to upgrade skills

Age group of majority of clients: 22-25 years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? 1

Please indicate any issues that affect your clients' availability for training: Scheduling

Client eligibility requirements: Eligable candidates must have a High School Diploma or GED to be accepted. Also they must be 18 years of age or have a parent or leagal gaurdian signature.

If organization offers job placement services, please describe. We offer job placement guidance. This includes resume creation, interview techniques and letter of recomendation. We also have Dentists contact the school on a regular basis for graduates names.

Does organization perform follow-up efforts on placed clients? Yes

If yes, description of follow-up: We are required by the Commission for Independant Educaion to track our graduates and report this information yearly.

Does organization collect information on entry level wages and salaries of program completers? Yes

If yes, what is the average entry level wage of clients completing the program? 11.58

How does the organization determine what programs and services to offer? We only offer one program and that is Entry Level Dental Assistant.

Does the organization offer customized services to business or industrial customers? No

If yes, description of these services: —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: We are licensed through The Department of Independent Education of Florida.

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM), Afternoon (1:00 PM to 4:30 PM), Evening (4:30 PM to 7:00 PM)

Places training is provided: At business or employer worksites

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Entry Level Dental Assistant		32	27

Additional comments: We have been providing training in your area for over 5 years. We look forward to continue partnership with Work Force. We have 9 school locations throughout Florida where we provide the training and skills needed for an individual to enter the Dental Profession quickly and cost effectively. Please feel free to give me a call with any further questions.

Materials provided? No

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Dr. Piper Center for Social Services, Inc.
Address: 1771 Evans Avenue
City, State, Zip: Fort Myers, FL 33901
Survey Completer: Cheryl A. Holland
Title: Senior Employment/Development Director

Phone: 239-332-5346
Fax: 239-332-7815
Website: www.drpipecenter.org
Email: cheryl@drpipecenter.org

Type of organization: Non-profit organization

Workforce development services offered: Senior Employment Program: enroll low-income older adults, provide on-the-job community service training opportunities

Years of service: 16 **Part-Time Staff:** — **Full-Time Staff:** —

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth

Age group of majority of clients: 55+ years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent?

Please indicate any issues that affect your clients' availability for training: —

Client eligibility requirements: Enrollees must: be over 55 years of age; be within 125% of the Federal Poverty level; have documentation of legal ability to work in the State of Florida; meet the terms of seeking unsubsidized employment.

If organization offers job placement services, please describe. Placement services offered to a small degree.

Does organization perform follow-up efforts on placed clients? —

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? —

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? —

Does the organization offer customized services to business or industrial customers? —

If yes, description of these services: —

Consortiums, partnerships, or similar organizations belonged to: N/A

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Times training is provided: Morning (8:30 AM to 12:00 PM)Afternoon (1:00 PM to 4:30 PM)

Places training is provided: —

Capacity status: We are at capacity and lack the resources to meet the strong demand for our services.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
—	—	—	—

Additional comments: —

Materials provided? No

Does survey completer want inventory results? —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Florida Academy of Massage & Skin Care
Address: 8695 College Parkway, Suite 110
City, State, Zip: Fort Myers, FL 33919
Survey Completer: Bonnie B. Gotham
Title: Director

Phone: 239-489-2282
Fax: 239-489-4065
Website: www.famsc.com
Email:

Type of organization: Post-secondary vocational school

Workforce development services offered: Industry or skill-specific technical training, Massage therapy training and skin care training

Years of service: 15 **Part-Time Staff:** — **Full-Time Staff:** 3

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: 30+ years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: Transportation, Scheduling, Childcare, Substance abuse, Money

Client eligibility requirements: Massage therapy program: 18 years of age and a high school graduate or have an equivalency diploma
Skin care program: 16 years of age and a high school graduate or have an equivalency diploma

If organization offers job placement services, please describe. Full-time director of placement

Does organization perform follow-up efforts on placed clients? Yes

If yes, description of follow-up: Director of placement follows up with employer and graduate to determine if they secured the position.

Does organization collect information on entry level wages and salaries of program completers? Yes

If yes, what is the average entry level wage of clients completing the program? Varies widely

How does the organization determine what programs and services to offer? Demand for a particular profession; trends; calls of inquiry from prospective students; employers

Does the organization offer customized services to business or industrial customers? No

If yes, description of these services: —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: —

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM), Night (7:00 PM to 10:00 PM)

Places training is provided: Address provided at the beginning of this survey

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Massage therapy training	—	—	—
Skin care training	—	—	—

Additional comments: —

Materials provided? No

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Goodwill Industries SCSEP Program
Address: 4150 Fort Street Ext.
City, State, Zip: Fort Myers, FL 33916
Survey Completer: Jerry Gavin
Title: SCSEP Director

Phone: 239-831-8201
Fax: 239-831-8230
Website: www.goodwillswfl.org
Email: jerrygavin@goodwillswfl.org

Type of organization: Non-profit organization, Federal government agency or program, State government agency or program

Workforce development services offered: Adult basic skills training, Adult literacy training, Basic computer literacy training, Instruction in widely-used office software programs (e.g., word processing, spreadsheets), Job readiness training, Job search assistance, Job placement services, Employer training needs assessment, Development of training materials and media for use by employers in in-house programs

Years of service: 8 **Part-Time Staff:** **Full-Time Staff:**

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by government agency, Individual's desire to upgrade skills

Age group of majority of clients: —

Do you serve retirement-age individuals? —

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: —

Client eligibility requirements: Must be 55 years of age or above; of low income as per Dept. of Labor guidelines; a full-time, permanent resident of the county in which application is submitted; physically able; willing and available to actively seek employment; and be in the category of "most in need." Various barriers as well as other factors may apply.

If organization offers job placement services, please describe. —

Does organization perform follow-up efforts on placed clients? —

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? —

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? —

Does the organization offer customized services to business or industrial customers? —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

If yes, description of these services: —

Consortiums, partnerships, or similar organizations belonged to: All career and service center in my area of responsibility. I have MOU's with all workforce boards in my area of responsibility. I also have a MOU with the area Agency on Aging.

Times training is provided: Morning (8:30 AM to 12:00 PM)

Places training is provided: —

Capacity status: We are at capacity and lack the resources to meet the strong demand for our services.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
—	—	—	—

Additional comments: All training activities are the various workshops and training classes provided through the Career & Service Centers, as well as various computer training classes held in the Career Centers offered through the Lee County School Board. The Senior Community Service Employment Program "SCSEP" is a federally-funded, Title V, temporary assistance and training program designed to temporarily assist qualified seniors with temporary income and training. Participants are assigned to do 20 hours of paid community service with either a government agency or a 501-C-3 tax-exempt organization we identify as host agencies. While enrolled, all participants are required to actively be looking for regular, unsubsidized employment, and must do monthly job-search activities, as well as report to the Career and Service Center at least once per month for job referrals.

Materials provided? No

Does survey completer want inventory results? —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Lee County Department of Human Services
Address: 2440 Thompson Street
City, State, Zip: Fort Myers, FL 33901
Survey Completer: Karen Hawes
Title: Director

Phone: 239-533-7930
Fax: 239-533-7960
Website:
Email: haweskb@leegov.com

Type of organization: County government agency or program

Workforce development services offered: Industry or skill-specific technical training

Years of service: 10 **Part-Time Staff:** **Full-Time Staff:** 2

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: 22-25 years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: Transportation, Childcare, Substance abuse, Not able to read or write at 10th grade level

Client eligibility requirements: Income below 125% Federal Poverty level; working household; high school diploma or GED; over 18 years of age; clean criminal background; legal to work in U.S.; Lee County resident

If organization offers job placement services, please describe. Curriculum included resume writing and job search skills. Case managers distribute student resumes. Letters sent to all medical facilities in Lee County announcing graduates available for employment.

Does organization perform follow-up efforts on placed clients? Yes

If yes, description of follow-up: Verify that employment lasts a minimum of 90 days. Follow up with employer on employee's performance.

Does organization collect information on entry level wages and salaries of program completers? Yes

If yes, what is the average entry level wage of clients completing the program? \$10/hr

How does the organization determine what programs and services to offer? Job market research through agency for Workforce Innovation

Does the organization offer customized services to business or industrial customers? No

If yes, description of these services: —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: —

Times training is provided: Night (7:00 PM to 10:00 PM)

Places training is provided: Partnership with vocational school

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Lee Medical Office Skills Program	29	26	24

Additional comments: —

Materials provided? No

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Lee County High Tech Center Central
Address: 3800 Michigan Avenue
City, State, Zip: Fort Myers, FL 33916
Survey Completer: Susan B. Cooley
Title: Assistant Director

Phone: 239-334-4544
Fax: 239-334-8433
Website: www.hightechcentral.org
Email: susanbc@leeschools.net

Type of organization: Non-profit organization, County government agency or program

Workforce development services offered: Instruction in widely-used office software programs (e.g., word processing, spreadsheets), Industry or skill-specific technical training, Job readiness training, Job search assistance, Job placement services,

Years of service: 40 **Part-Time Staff:** — **Full-Time Staff:** 100

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by government agency, Referred by school, Referred by company, Participating in company training program, Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: 22-25 years

Do you serve retirement-age individuals? No

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: —

Client eligibility requirements: Some programs (e.g., nursing) require HS diploma

If organization offers job placement services, please describe. We post all employers' job orders and work with advisory members.

Does organization perform follow-up efforts on placed clients? Yes

If yes, description of follow-up: Two years after completion, State Department looks for them on workforce rolls.

Does organization collect information on entry level wages and salaries of program completers? No

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? —

Does the organization offer customized services to business or industrial customers? No

If yes, description of these services: —

List of advisory council members on file? —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: Articulation with Edison College; National Center for Construction Education and Research (NCCER); National Automotive Technicians Education Foundation (NATEF); Child Development Associates (CDA); State Board of Nursing-licensing; State Board of Cosmetology-licensing

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM)

Places training is provided: One Stop Center

Capacity status: We are at capacity and lack the resources to meet the strong demand for our services.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Various	—	—	—

Additional comments: —

Materials provided? Yes

Does survey completer want inventory results? —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Lee County High Tech Center North
Address: 360 Santa Barbara Boulevard North
City, State, Zip: Cape Coral, FL 33993
Survey Completer: Michael A. Schiffer
Title: Director

Phone: 239-574-4440
Fax: 239-458-3721
Website: www.hightechnorth.org
Email: michaelas@leeschools.net

Type of organization: County government agency or program, Public school system (county & state)

Workforce development services offered: Adult basic skills training, Instruction in widely-used office software programs (e.g., word processing, spreadsheets), Industry or skill-specific technical training, Job search assistance

Years of service: 15 **Part-Time Staff:** — **Full-Time Staff:** 40

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by government agency, Referred by school, Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: 22-25 years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? <1

Please indicate any issues that affect your clients' availability for training: Transportation, Scheduling, Childcare/Financial

Client eligibility requirements: 16+ years of age; must meet TABE scores for exit.

If organization offers job placement services, please describe. Job placement assistance available in our Career Center/Learning Lab

Does organization perform follow-up efforts on placed clients? No

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? Yes

If yes, what is the average entry level wage of clients completing the program? \$9-\$10/hr

How does the organization determine what programs and services to offer? Review the "Targeted Occupations" list published by the State of Florida; community demand and State-accredited programs.

Does the organization offer customized services to business or industrial customers? No

If yes, description of these services: But it is offered by an affiliate department: Business and Industry Services

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: Foundation for Lee County Public Schools; Council for Occupational Education (COE)

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM), Afternoon (1:00 PM to 4:30 PM), Evening (4:30 PM to 7:00 PM), Night (7:00 PM to 10:00 PM)

Places training is provided: Address provided at the beginning of this survey

Capacity status: We are at capacity and lack the resources to meet the strong demand for our services.

Course program information:Yes

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Various	300	250	—

Additional comments: —

Materials provided? Yes

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Literacy Council of Bonita Springs
Address: P.O. Box 2703
City, State, Zip: Bonita Springs, FL 34133
Survey Completer: Susan Acuna
Title: Executive Director

Phone: 239-495-0999
Fax: 239-495-0071
Website: www.bonitaliteracy.org
Email: bonitaliteracy@comcast.net

Type of organization: Community/neighborhood organization

Workforce development services offered: Adult literacy training

Years of service: 18

Part-Time Staff: 8

Full-Time Staff: 3

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by company, Participating in company training program, Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: —

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: Transportation, Scheduling

Client eligibility requirements: Desire to learn English; assessment of applicant's skill level

If organization offers job placement services, please describe. —

Does organization perform follow-up efforts on placed clients? —

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? No

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? The need in the community determines our choices.

Does the organization offer customized services to business or industrial customers? Yes

If yes, description of these services: English-language classes to employers of business; Spanish-language classes (Work-A-Holics Landscapers, Rice Insulation, Hyatt Coconut Plantation)

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: United Way; Proliteracy America; Florida Literacy; partnerships with many local agencies

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM), Afternoon (1:00 PM to 4:30 PM), Evening (4:30 PM to 7:00 PM), Night (7:00 PM to 10:00 PM)

Places training is provided: Address provided at the beginning of this survey, Donated space at a community center, Donated space at a house of worship, Donated space at a school, One or more other area locations owned or leased by your organization, Donated space at a libraryAt business or employer worksites

Capacity status: We are at capacity, and plan to expand as necessary to meet the strong demand for our services.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
English-language classes	—	1,549	—

Additional comments: —

Materials provided? Yes

Does survey completer want inventory results? —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Literacy Volunteers of Lee County
Address: 1609 SE 26th Street
City, State, Zip: Cape Coral, FL 33904
Survey Completer: Tess Murphy
Title: Executive Director

Phone: 239-242-4374
Fax: 239-242-4375
Website: www.leadultliteracy.com
Email: tesslvlc@earthlink.net

Type of organization: Non-profit organization

Workforce development services offered: Adult literacy training, Workplace (vocational) adult literacy

Years of service: 18 **Part-Time Staff:** 1 **Full-Time Staff:** 1

Factors leading clients/customers to participate in program: Word of mouth, Individual's desire to upgrade skills, Community or family encouragement, referred by other nonprofits and the Lee County Library System

Age group of majority of clients: 26-30 years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? 10

Please indicate any issues that affect your clients' availability for training: Transportation, Scheduling, Childcare,

Client eligibility requirements: Must be 18 years of age or older (requirement for students and tutors)

If organization offers job placement services, please describe. —

Does organization perform follow-up efforts on placed clients? No

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? No

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? We are mission-driven: Our mission is to provide literacy programs to any adult in our service area who requests them.

Does the organization offer customized services to business or industrial customers? Yes

If yes, description of these services: We customize workplace-literacy programs for local businesses; i.e., the classes focus on vocational literacy, using the vocabulary necessary to be more productive and safer on the job, and provide better customer service.

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

List of board members on file?

List of advisory council members on file?

Consortiums, partnerships, or similar organizations belonged to: ProLiteracy America; Florida Literacy Coalition; United Way of Lee, Hendry, & Glades Counties; Chambers of Commerce: Greater Fort Myers, Cape Coral, Sanibel/Captiva

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM), Afternoon (1:00 PM to 4:30 PM), Evening (4:30 PM to 7:00 PM), Night (7:00 PM to 10:00 PM)

Places training is provided: Address provided at the beginning of this survey, Donated space at a community center, Donated space at a house of worship, Donated space at a school, Donated space at a library, At business or employer worksites

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Adult Literacy	250	On-going	—

Additional comments: All of our tutors are trained volunteers. Our role is to: -recruit students, assess them, match them with a tutor, re-assess them on a regular basis to track their progress. -recruit and train volunteer tutors, match them with a student/students, provide them with case management, resource library, and in-service training. -provide ongoing case management support for the matches: some are one-to-one matches with one student and one tutor; many are small groups with one tutor and 2-10 students. -85% of our students speak other languages; of those, 50% speak Spanish. -15% of our students are English-speaking adults who want to learn to read and write.

Materials provided? Yes

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Southwest Florida Workforce Development Board, Inc.
Address: 9530 Marketplace Road, Suite 104
City, State, Zip: Fort Myers, FL 33912
Survey Completer: Joe Paterno
Title: Executive Director

Phone: 239-225-2500
Fax: 239-225-2559
Website: www.sfwdb.org
Email: jpaterno@sfwdb.or

Type of organization: Non-profit organization

Workforce development services offered: Adult basic skills training, Adult literacy training, Youth basic skills, Youth literacy training, Basic computer literacy training, Industry or skill-specific technical training, Job readiness training, Job search assistance, Job placement services

Years of service: 10 **Part-Time Staff:** — **Full-Time Staff:** 29 at center in Fort Myers (91 total for 5-county area)

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by government agency, Referred by school, Referred by company, Participating in company training program, Individual's desire to upgrade skills, Community or family encouragement

Age group of majority of clients: 30+ years

Do you serve retirement-age individuals? Yes

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: Transportation, Childcare

Client eligibility requirements: No eligibility requirements for most people. Have priority list for training funds to be committed. Youth between ages 14-22 must meet either income or barriers to be eligible.

If organization offers job placement services, please describe. Referrals to job openings listed by employers. Recruitment and interviewing on-site for new and existing employers.

Does organization perform follow-up efforts on placed clients? Yes

If yes, description of follow-up: For Workforce Investment Act (WIA) customers: Follow-up on first, second, third, and fourth quarters after exit from program.

Does organization collect information on entry level wages and salaries of program completers? Yes

If yes, what is the average entry level wage of clients completing the program? Varies by program

How does the organization determine what programs and services to offer? Determined by funding source and local demand.

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Does the organization offer customized services to business or industrial customers? Yes

If yes, description of these services: Recruitment services for both professional and entry-level job seekers; offer space for businesses to recruit on-site at our Career and Service Centers; employed-worker training; and on-the-job training.

List of advisory council members on file? —

Consortiums, partnerships, or similar organizations belonged to: Career and Service Centers of Southwest Florida; Chambers of Commerce; Economic Development Councils; Chambers of Commerce; Human Resource Management organizations; Alliance of Educational Leaders

Times training is provided: Morning (8:30 AM to 12:00 PM), Lunch hour (12:00 PM to 1:00 PM), Afternoon (1:00 PM to 4:30 PM)

Places training is provided: One or more other area locations owned or leased by your organization; At business or employer worksites

Capacity status: We have additional capacity available.

Course program information: N/A

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
N/A	N/A	N/A	N/A

Additional comments: Provide recruitment assistance to businesses, for both professional and entry-level job seekers. We offer space for businesses to recruit on our site at our Career and Service Centers.

Materials provided? —

Does survey completer want inventory results? Yes

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Training Domain
Address: 12761 World Plaza Lane #2
City, State, Zip: Fort Myers, FL 33907
Survey Completer: Elaine Levidow
Title: President

Phone: 239-278-3833
Fax: 239-278-3131
Website: www.thetrainingdomain.com
Email: elaine@thetrainingdomain.net

Type of organization: Private firm

Workforce development services offered: Instruction in widely-used office software programs (e.g., word processing, spreadsheets), Job readiness training, Job search assistance

Years of service: 3 **Part-Time Staff:** **Full-Time Staff:** 1

Factors leading clients/customers to participate in program: Responses to advertising, Word of mouth, Referred by government agency/Individual's desire to upgrade skills

Age group of majority of clients: 30+ years

Do you serve retirement-age individuals? No

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: Cut-off date for unemployment compensation

Client eligibility requirements: Basic typing skills, TABE test

If organization offers job placement services, please describe. —

Does organization perform follow-up efforts on placed clients? —

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? Yes

If yes, what is the average entry level wage of clients completing the program? 12.5

How does the organization determine what programs and services to offer? Current technical demands for office applications.

Does the organization offer customized services to business or industrial customers? Yes

If yes, description of these services: Customized technical training for corporate groups

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: International Association of Administrative Professionals (IAAP); Human Resource Management Association (HRMA)

Times training is provided: Morning (8:30 AM to 12:00 PM)

Places training is provided: Address provided at the beginning of this survey

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Computer Support Specialist & Graphics	6	10	—

Additional comments: Consistency in providing continued funding for training. More surveys need to be done for Lee County area to show the greater need for training dollars. There is a significant population increase by Hispanics. Tallahassee must be aware that our area is in need of more training dollars. See our website: www.thetrainingdomain.com for additional information.

Materials provided? Yes

Does survey completer want inventory results? —

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Organization: Tri-County Apprenticeship Academy, Inc.
Address: 13830 Jetport Commerce Parkway, Suite 5
City, State, Zip: Fort Myers, FL 33913
Survey Completer: Donna J. Beasley
Title: Executive Director

Phone: 239-225-0995
Fax: 239-225-0997
Website: tcaaf1.com
Email: dbeasley@tcaaf1.com

Type of organization: Non-profit organization, Apprenticeship Training in six trades

Workforce development services offered: Industry or skill-specific technical training,

Years of service: 4 **Part-Time Staff:** 22 **Full-Time Staff:** 3

Factors leading clients/customers to participate in program: Word of mouth, Referred by company/Individual's desire to upgrade skills

Age group of majority of clients: 22-25 years

Do you serve retirement-age individuals? No

If yes, what percent of your client base does this segment represent? —

Please indicate any issues that affect your clients' availability for training: —

Client eligibility requirements: Must be at least 17 years of age and physically performing the work of the trade. Must be working 2000 hours per year for four years with a participating contractors in the trade they are attending class.

If organization offers job placement services, please describe. —

Does organization perform follow-up efforts on placed clients? —

If yes, description of follow-up: —

Does organization collect information on entry level wages and salaries of program completers? —

If yes, what is the average entry level wage of clients completing the program? —

How does the organization determine what programs and services to offer? Apprenticeship training is industry driven. The contractors of the trades we offer determine what is taught.

Does the organization offer customized services to business or industrial customers? Yes

If yes, description of these services: We provide OSHA 10 Hour, EPA and NAIMA Certification

LEE COUNTY NON-INSTITUTIONAL TRAINING INVENTORY

Consortiums, partnerships, or similar organizations belonged to: National Fire Protection Association (NFPA), National Center for Construction Education and Research (NCCER), International Code Council (ICC) and Open Shop Apprenticeship Administrators Association (OSAAA).

Times training is provided: Night (7:00 PM to 10:00 PM)

Places training is provided: Address provided at the beginning of this survey

Capacity status: We have additional capacity available.

Course program information:

Title of Course/Program	Current Enrollment	# Completers Last 12 months	# Unsubsidized Job Placements
Electrical Years 1	175	139	All
Plumbing Years 1	69	73	All
Heating & Air Conditioning Years 1	117	79	All
Pipe Fitter Years 1	2	3	All
Fire Sprinkler Fitter Years 1	44	24	All
Telecommunication Technician (VDV) Years 1	3	3	All

Additional comments: Tri-County Apprenticeship Academy is a four-year Registered Apprenticeship Program, registered by USDOL and Florida Department of Education. The completion certificates received at the end of four years is recongnized nationally as is the NCCER Curriculum. The academy is driven, supported and administered by industry.

Materials provided? No

Does survey completer want inventory results? Yes